



Wesfarmers Insurance Investments Pty Ltd
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DIVISION OF WESFARMERS LIMITED

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News

Victorian bushfire disaster

Wesfarmers Insurance acknowledges the tragic loss of life and property from the Victorian bushfires.

Wesfarmers Federation Insurance (WFI) and Lumley General activated their catastrophe response plans over the weekend and have mobilised additional personnel and increased telephone capacity to deal with claims. They have also streamlined the loss advice process and are providing emergency cash payments to support policyholders that have been affected.

Wesfarmers Insurance Managing Director Rob Scott said "WFI, Lumley and OAMPS have all established specialist claims teams to fast track claims notification and processing and to provide assistance where required. We will be working to ensure that all claims are processed and paid as soon as possible."

Wesfarmers Insurance has pledged \$50,000 to the Victorian Bushfire Appeal Fund in addition to a contribution of \$500,000 from the Wesfarmers' group.

WFI, OAMPS and Lumley will continue to monitor the situation and will make every effort to help their clients through this disaster.

Ends

For more information contact.

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